

## **MISSION STATEMENT**

*PROTECT THE COUNTY:* The Planning and Zoning Department shall strive to protect, promote and enhance the health, safety and general welfare of all citizens and visitors of Ogle County and protect the environment and Ogle County's physical and natural resources through the professional administration and equitable enforcement of the Ogle County Comprehensive Plan, Zoning Ordinance, Land Subdivision Regulations, and Special Flood Hazard Area Regulations.

*PREPARE FOR TOMORROW:* The Planning and Zoning Department shall strive to protect and enhance the County's quality of life through the application of professional planning practices including actively soliciting the citizen's views on the issues facing Ogle County.

*EDUCATE THE CITIZENS:* The Planning and Zoning Department shall strive to educate, inform, and assist all citizens of Ogle County in all facets of the physical and natural environment including the works and functions of this Department so as to involve all persons in defining the Ogle County of tomorrow.

*ENSURE THE PUBLIC TRUST:* The Planning and Zoning Department shall strive to maintain, update and expand upon the staff's knowledge and expertise in state-of-the-art planning practices and code enforcement techniques and to constantly upgrade staff professionalism and competence in public service and stewardship of the public trust.

## **GUIDING PRINCIPLES**

*SERVICE:* Quality, timeliness, and cost efficiency of service with applicable solutions to the challenges that arise, is the number one priority. The citizens of Ogle County are our customers and the reason for our existence.

*PROFESSIONALISM:* Our staff is the source of our strength. Its competence, knowledge, and experience reflect on the County's reputation and vitality.

*INTEGRITY:* The Planning and Zoning Department must conduct itself in a manner that is socially responsible and gains recognition and respect for its functions and positive contributions to Ogle County.

*RESOURCEFULNESS:* Pursue new ways to get the job done with resources available.

*INNOVATION:* Be open to innovative ways to address issues, provide solutions to difficult challenges, and promote the Department's Mission.

*TEAMWORK & INTERACTION:* Are essential to our success as individuals, and as a department.

## **OBJECTIVES**

*ACCURACY:* Assemble the best data and information available and perform objective analyses for decision making. Provide all possible solutions to each particular challenge.

*CONTINUOUS IMPROVEMENT:* A function or service can always be done better and we should strive to do so.

*MAKE DEPARTMENT PROCEDURES "USER FRIENDLY":* With the needs of the public being the uppermost priority; streamline and simplify the application, review, and permitting processes. Provide personal assistance in the initial stages of a project application.

*COURTESY & RESPECT:* Be open to, and provide opportunities for the ideas and concerns of others regarding matters of the Department.

*CONTINUALLY IMPROVE THE LEVEL OF ASSISTANCE TO THE PUBLIC:* The overall impression of the Department by the visiting public should be that the office is professional, courteous, helpful, and solution oriented.

Michael Reibel, CFM  
Ogle County Planning & Zoning Administrator  
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